**Sumit Prakash**

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**Summary**

Certified Scrum Master with well-rounded experience in development of IT projects and programs Specialties include: Agile/SCRUM Methodology. Capable of bringing overwhelming enthusiasm and awareness to projects, applying expert judgement to the removal of impediments, keeping teams focused and delivering success in rapidly evolving and dynamic environments. Versatile with multiple project tracking tools with great knowledge on environment set-up, customizing workflow, adding/deleting users, groups, notification and permission on Jira.

Coached more than 120+ associates on agile methodology adoption.

**Total Experience – 9 Years and 4 Months**

**Academic Details**

* PGCBM – XLRI, Jamshedpur
* Bachelor of Technology – Dehradun Institute of Technology, Dehradun

**Certification**

* ICP ACC - Agile Coach Certification
* SAFe 4.5 Advanced Scrum Master
* Certified Scrum Master
* ITIL V3 Certified

**Major Achievement**

* Coached 12 Senior Manager and 2 Development Team (Size - 15), for agile scrum adoption at Infosys
* Coached more than 75 Birlasoft associate on Agile and Scrum. Details below
* 2 Senior Project Manager
* 7 Project Manager
* 18 Team Leader
* 19 Senior Software Engineer
* 19 Software Engineer
* 10+ Associate Software Engineer
* Selected in top 10 associate for company sponsored program (PGCBM) from XLRI, Jamshedpur
* Key panellist for hiring scrum masters and agile coaches for the organization
* Won $500K deal in agile consultancy for Birlasoft

**Experience**

**Company Duration Roles**

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| --- | --- | --- |
| **Infosys** | **Aug 2018 - Present** | **Senior Consultant (Agile Coach/Scrum Master)** |
| **Tavisca Pvt Solutions** | **Jan 2018 - Aug 2018** | **Scrum Master (8 months)** |
| **Birlasoft India Limited** | **July 2011 – Jan 2018** | **Scrum Master (5 years), Process Consultant (1.5 years)** |

**Aug 2018 – Present**

**Client: Equatex**

**Employer: Infosys**

**Scrum Master**

* Facilitating 3 teams and coaching 3 SMs within a program
* Total team size of 15 (Team A 7, Team B 8, Team C 6)
* Coached teams to self-organize and grow cross-functionally
* Creating environment to nurture a team as a Self-organizing team
* Leading agile initiatives within program
* Conflict resolution
* Track and communicate team velocity and sprint/release progress
* Utilizing JIRA to track iterative development, creating and tracking issues/product impediments
* Coaching team leads to transform into Scrum masters
* Facilitating scrum of scrum call to ensure smooth functioning of scrum teams of program
* Creating high performance self-organizing scrum teams
* Managing dashboard and reports creation for higher management
* Responsible for escalating impediments to Sr. Management.
* Facilitate scrum ceremonies (grooming, sprint planning, demo, retrospectives, daily stand-ups, etc.

**February 2018 – Aug 2018**

**Client: TLG**

**Employer: Tavisca**

**Scrum Master**

* Facilitating 3 teams within the same program
* Total team size of 24 (Team A Devops 5, Team B Payments 9, Team C PCI 4)
* Track and communicate team velocity and sprint/release progress
* Efficiently managed Issues/Risk resolution, follow ups and escalation
* Prioritized the backlog to meet the expectations of stakeholders
* Bringing discipline to team with agile adoption best practices
* Removed obstacle for the team by escalating an issue to leadership resulting in early delivery of customer issue solution. Customer provided positive feedback.

**November 2014 – January 2018 (3 Years 3 months)**

**Client: Swiss Re**

**Employer: Birlasoft**

**Scrum Master**

* Enabled improvement in team delivery commitments and capacity planning for sprints by identifying & tracking hidden tasks that increased customer satisfaction.
* Facilitated agile adoption Retrospective for the organization with the leadership and guided teams with outcome resulting in enhanced performance.
* Removed obstacle for the team by escalating an issue to leadership resulting in early delivery of customer issue solution. Customer provided positive feedback.
* Coached new SM and trained teams, which resulted in early delivery of project and reduced process waste caused by choosing wrong processes for the project
* Consulted other scrum masters of Birlasoft to improve their velocity and improve quality of the PSP (Potential Shippable Product)
* Empowered teams to self-organize and grow cross-functionally
* Facilitate scrum ceremonies (grooming, sprint planning, demo, retrospectives, daily stand-ups, etc.
* Track and communicate team velocity and sprint/release progress
* Efficiently managed Issues/Risk resolution, follow ups and escalation
* Prioritized the backlog to meet the expectations of stakeholders
* Managed a team of development engineers, architect and lead personnel within a technical team environment
* Facilitating Scrum of Scrum and Daily Stand-ups for offshore Scrum teams in Switzerland and India.
* Met goal of addressing and resolving issues within 24 hours
* Publicizing the team's progress and successes to make sure they are highly visible to product owner / stakeholders.
* Successfully lead the development of projects from conceptual to prototype to product release
* Used JIRA to track the burndown and progress status for the teams
* Utilizing JIRA to track iterative development, creating and tracking issues/product impediments

**September 2013 – October 2014 (1 year 2 month)**

**Client: Volkswagen UK**

**Employer: Birlasoft**

**Scrum Master**

* Create JIRA projects, queries and reports as needed.
* Facilitated Scrum ceremonies (Daily Scrum, Grooming, Sprint Reviews, Retrospectives, and Sprint Planning).
* Make changes to workflows, screens, fields and reporting
* Create custom workflows, post functions, validators
* Make changes to workflows, screens, fields and reporting
* Provide ongoing support and configuration maintenance
* Servant Leader responsible for facilitating Scrum Ceremonies (Daily Scrum, Grooming, Sprint Reviews, Retrospectives, and Sprint Planning)
* Design & manage JIRA/Confluence queries, dashboards for metrics reporting for various teams
* Provide coaching on agile methodologies.
* Responsible for providing metrics, project estimations and timelines to client.
* Responsible for escalating impediments to Sr. Management.
* Managed dependencies between other scrum teams (Scrum of Scrums), third parties, and other non-agile waterfall teams
* Managed the work of consultants, allocating, and utilization of resources in an efficient manner by maintaining a cooperative, motivated, and successful team
* Resolved cross-functional issues at project level by active communication
* Tracked and reported status and metrics throughout the project

**Jan 2013 — August 2013 (8 months)**

**3rd Eye (Internal Product)**

**Employer: Birlasoft**

**Scrum Master**

* Provide direct hands on project management while migration the team from traditional methods to scrum methods like collaborative iteration planning, retrospectives, risk management
* Involved in facilitating scrum rituals/ceremonies like daily standups,planning,review demo, retrospective
* Addressing and resolving impediments immediately
* Organized and scheduled training of internal and remote users in Agile/ Scrum methodology
* Track and communicate team velocity, sprint and release progress
* Empowered teams to self-organize and cross-functional
* Shields team from over-commitment, manage backlog, and prioritize resolution defects/impediment as evidence on-timely delivery of all the initiatives.
* Manage the lifecycle of code development, from iteration, sprints to deployment
* Risk management

**July 2011 – Dec 2012 (1 year 6 months )**

**Client: Cushman & Wakefield**

**Employer: Birlasoft**

**Business Analyst and ITIL Consultant**

* Setting up a governance model which ensures 0 leakage for entire benefits administration
* Open Enrolment Project- Updating plans, rates, vendor, performing functional testing.
* Designed Test cases for PeopleSoft HRMS- Benefits functionality testing and UAT.
* Conducting in-house training, monitoring and managing the resources on various modules of PeopleSoft and US Benefits.
* Performing Quality audit done by the team before the end result is delivered to the client.
* Claim Resolution- Coordinating with the insurance company on behalf of the employees for any claims related queries, like appealing for any denied claim, helping in filing claims.
* Designing, updating maintaining various documents pertaining to Standard operating Procedures and programs and processes.
* Direct Interaction with C & W vendors and clients and overlooking of various database reports sent on predefined timeline.
* Single Point of Contact and owner of various independent processes executed to maintain up-to date